



## Enabling Digital Transformation and Compliance Around the World



Company Name  
KFC

Industry  
Fast Foods

Founded  
1952

Location  
Johannesburg, South Africa

Services  
Yum! Brands, which also owns Pizza Hut and Taco Bell, operates almost 42 000 restaurants in over 125 countries. Between them, these restaurants serve more than 12 million customers a day.

Website [www.yum.com](http://www.yum.com)

Relationship with SigniFlow  
3 years



“SigniFlow is the most suited supplier for rapid integration and deployment of a digital signature solution.”

### Objective

To replace paper-based processes with fully digital systems, initially within the HR department. Processes include the onboarding of new employees, as well as all processes related to their life cycle, and exit.

### Challenges

The manual completion of documents within the HR environment causes huge delays, especially with regard to the onboarding process.

### Approach

- Enable the creation of forms, and subsequent addition of documents and contracts, so that bulk documents can be sent via email to new employees.
- Enable the set up of document templates for new employees to submit all their information digitally. Completed documents can then be filed in the VIP document management system.

### The SigniFlow Solution

- SigniFlow Forms & Portfolios for the digital creation and signing of forms (vacation request, reimbursement, among others), the addition of requisite documents, and subsequent filing, sharing and archiving of these in groups.
- Digitization with indexes of paper-based archives using APIs connected to files archiving provider.
- SigniFlow Face-to-Face signing for workers to sign documents in a face-to-face environment, with witness signing from the in-store manager. This eliminates printer expenses in shop and head office environments.
- Expansion of Solution utilization to include Legal, Sales and Finances, remote signatures of contracts, orders and agreements internally and externally between customers, providers, and franchises, with legal validity.

### Results



Started at Human Resources



Expansion to Legal, Sales and Finances



Increased Productivity



Increased Compliance Levels



Reduced environmental impact